

Sector Course List - Catering and Hospitality

●	GC100	Safety in Call Centres, Headset Users & Acoustic Shock	●	GC112	Fire Safety Awareness for Employees
●	GC101	Asbestos Awareness	●	GC113	First Aid at Work Awareness
●	GC102	Awareness of Food Hygiene & Safety	●	GC114	Safe use of Ladders in the workplace
●	GC103	Occupational Health & Stress in the Workplace	●	GC116	Managing Safety in the Crèche
●	GC104	Business Continuity for Small & Medium Enterprises (SME)	●	GC117	Office Safety & DSE Assessment
●	GC106	Control of Legionella in the Workplace	●	GC118	RIDDOR Explained & Accident Investigation
●	GC107	Corporate Manslaughter and Legislation	●	GC119	Manual Handling & Risk Assessment Awareness
●	GC108	COSHH Awareness & Assessment	●	GC120	Violence in the Workplace
●	GC109	Dealing with the Media in Major Incidences	●	GC121	Sharps & Needlestick Injuries
●	GC111	Emergency Planning/Major Incident Planning	●	SC100	Managing Safety

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Introduction

The Catering and Hospitality sector employs 1.7 million people and covers a wide range of different sized businesses.

Statistics

According to the HSE figures for 2004/05 the following statistics were applicable to this sector:

- Three fatal injuries to workers
- There were 1224 major injuries.

Major Injuries	Occupational ill health injuries
Manual handling/musculoskeletal injury	Work related stress
Slips and trips 55%	Dermatitis
	Infections

Legislation

Legislation requires that managers and employees should be competent to perform their work. A person is regarded competent if they have sufficient training, experience and knowledge.

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Introduction

The Transport Sector includes the railway, freight transport and national post activities.

Statistics

In 2004/05 according to the HSE:

- There were 22 fatal injuries.
- The number of major injuries was 3,658
- Handling and slip/ trip injuries accounted for 62% of 3,658

Major Injuries	Occupational ill health injuries
Manual handling/musculoskeletal injury	Musculoskeletal injuries
Slips and trips	Work related stress

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Sector Course List - Entertainment and Leisure

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Introduction

The entertainment and leisure industry covers a wide range of activities such as outdoor adventure activities, water leisure, fairgrounds, film locations and sports facilities.

Statistics

The main injury categories continue to be falls from height and work place transport.

Major Injuries	Occupational ill health injuries
Manual handling/musculoskeletal injury	Musculoskeletal injuries
Workplace transport	
Falls from height	

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Statistics

According to the HSE the injury and ill-health rates for the police and fire service are above average.

Major Injuries	Occupational ill health injuries
Manual handling/musculoskeletal injury	Musculoskeletal injuries
Slips and trips	Work related stress
Assault / violence	

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Introduction

The Business and Finance sector covers finance and real estate, renting and business activities.

Statistics

The following are the HSE 2004/05 results for this sector:

- 7 fatal injuries in business and finance
- the number of Major injuries was 3,082

Major Injuries		Occupational ill health injuries
Manual handling/musculoskeletal injury	15% of 3,082	Work related stress
Slips and trips -	38% of 3,082	
Falls from height	13% of 3,082	

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Introduction

The Manufacturing sector has many potential hazards and risks to the employee.

Statistics

In 2004/05 according to the HSE there were 41 fatal injuries, an increase of 37% on 2003/04 and the number of major injuries was 6,078.

Major Injuries		Occupational ill health injuries
Manual handling/musculoskeletal injury	18% of 6,078	Musculoskeletal injuries
Slips and trips	27% of 6,078	
Struck by a moving or falling object	16% of 6,078	

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Introduction

The Public and Administration sector employs a large number of employees and its main hazards are slip and trips.

Statistics

According to the HSE in 2004/05 there were:

- Nine fatal injuries.
- The number of major injuries was 3,179

Major Injuries		Occupational ill health injuries
Manual handling/musculoskeletal injury	15% of 3,179	Musculoskeletal injuries
Slips and trips	44% of 3,179	Work related stress

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Sector Course List - Retail and Wholesale

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Completing a Protectus training course will provide you with the understanding and competence to meet the increasing demands of legislation and ensure that both you and your business are positioned to act on them. All Protectus courses can be customised to meet your specific requirements. All delegates will receive a certificate of attendance.

Introduction

The Retail & Wholesale Sector is one of the largest industries in the UK.

Statistics

According to the HSE in 2004/05 the following statistics apply to this sector:

- 6 fatal injuries in retail and wholesale trade
- 3 fatal injuries to self-employed workers
- The number of major injuries in retail and wholesale trades was 3,861

Major Injuries		Occupational ill health injuries	
Manual handling/musculoskeletal injury	21% of 3,861	Musculoskeletal injuries	
Slips and trips	37% of 3,861	Work related stress	
hit by a moving, falling or flying object	14% of 3,861	Dermatitis	

Legislation

Legislation requires that managers and employees should be competent to perform their work. A person is regarded competent is they have sufficient training, experience and knowledge.

The Health and Safety at Work Act 1974 requires all employers to ensure the safety, health and welfare at work of all employees.

Under the Management of Health and Safety Regulations 1999; regulation 13 requires employers to provide adequate health and safety training.

Sector Course List - Retail and Wholesale

●	GC101	Asbestos Awareness	●	GC113	First Aid at Work Awareness
●	GC103	Occupational Health & Stress in the Workplace	●	GC114	Safe use of Ladders in the workplace
●	GC104	Business Continuity for Small & Medium Enterprises (SME)	●	GC116	Managing Safety in the Crèche
●	GC106	Control of Legionella in the Workplace	●	GC117	Office Safety & DSE Assessment
●	GC107	Corporate Manslaughter and Legislation	●	GC118	RIDDOR Explained & Accident Investigation
●	GC108	COSHH Awareness & Assessment	●	GC119	Manual Handling & Risk Assessment Awareness
●	GC109	Dealing with the Media in Major Incidences	●	GC120	Violence in the Workplace
●	GC111	Emergency Planning/Major Incident Planning	●	GC121	Sharps & Needlestick Injuries
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